

Financial Assistance Program

It is the policy of Phelps Memorial Health Center and Phelps Medical Group to provide financial assistance to qualifying patients with their outstanding bills for medically necessary and emergency care provided.

Patients that Qualify for Financial Assistance

To receive financial assistance under the Financial Assistance Policy, you must be "financially indigent" or "medically indigent". To be "financially indigent", you must be uninsured or underinsured and have a household income equal to or less than 200% of Federal Poverty Level. To be "medically indigent", the patients total medical bills must exceed the greater of 12% of Household income.

How to Apply

Phelps Memorial and Phelps Medical Group encourage patients who may qualify to apply for financial assistance. Patients can apply for financial assistance by completing and submitting a financial assistance application to Patient Financial Services at 1215 Tibbals Street, Holdrege, NE 68949.

A copy of the policy and financial assistance application may be obtained at no charge by mail, by calling 308.995.2211 and ask for the financial assistant representative, by emailing finanassist@phelpsmemorial.com, by download from www.phelpsmemorial.com or in person at the emergency room, any admission areas, or Patient Financial Services located at the front entrance of the hospital.

Further Information & Assistance with Applying

If you have questions about financial assistance or need assistance with applying for financial assistance, you may contact Patient Financial Services at 308.995.2211 and request to speak to the financial assistant representative.



1215 Tibbals Street
Holdrege, Nebraska 68949
308.995.2211

Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-308-995-2211.

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-308-995-2211.

繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-308-995-2211.

العربية (Arabic)*

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-308-995-2211.

unD (Karen)

ဟ်သ့ၣ်ဟ်သး- နမ့ၢ်ကတိၤ ကညီၣ် ကျိၣ်အယိၣ်, နမၤန့ၢ် ကျိၣ်အတၢ်မၤစၢၤလၢ တလၢၣ်ဘူၣ်လၢၣ်စ့ၤ နီတမံၤဘၣ်သ့ၣ်န့ၣ်
1-308-995-2211.

Français (French)

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-308-995-2211.

Oroomiffa (Oromo)

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-308-995-2211.

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-308-995-2211.

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-308-995-2211.

नेपाली (Nepali)

यन हेस तपइले नेपाली बो नहु छापइक ते नि त भाषा सहयता सेवह निःशु क पमा उपल ध छ । फोन ननुस 1-308-995-2211 ।

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-308-995-2211.

ລາວ (Laotian)

ໄປຄວາມ: ຖ້າ ວ່າ ທ່ານ ເວົ້າ ລາວ,

ການບໍລິການ
ອໍ ວຍເຫຼືອ
ນີ້ມາ ອມໃຫ້

کوردی (Kurdish)

ناگداری: نهگهر به زمانی کوردی قهسه دهکمهیت، خزمتگوزاریهکانی یارمهتی زمان، بهخواری، بو تو بهردهسته. پهیومندی به -1

. 308-995-2211

فارسی (Farsi/Persian)

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-308-995-2211.

Japanese

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。1-308-995-2211.